



WIRELESS INTERNET ACCESS

The Carnival LEGEND offers Wireless Internet Access 24 hours a day. To help you get started, please refer to the useful information below.

How do I login? - Once you are in range of the Wireless signal, simply open your laptop Internet Browser and you will be directed to the Login Page. Enter your Username (your first initial, last name & cabin number - all lowercase with no spaces. Example: John Davis in Cabin 1341 would be jdavis1341) and Password (your date of birth in 6-digit format: mmddyy. Example: April 30th, 1965 would be 043065). Select a Billing Plan and get connected! Once you are logged in a pop-up window (your Logout button) will appear. This button can be minimized but it should remain open until you are ready to end your session.

Wireless Access Locations - In addition to the Internet Café (located on Deck 3 forward) wireless access is available throughout the ship.

Can't get connected? - If you are not automatically directed to the Login Page, please refer to the information on the back of this page.

Don't forget to Log Out! - To end your Internet session and discontinue billing, simply click on the "Log Out" button. To enable this, remember to disable your Pop-Up Blocker. If the "Log Out" button did not appear, simply type in 1.1.1.1 in your Browser's Address Bar and hit enter to immediately end your Internet session. Please Note: Closing your Internet Browser will not stop billing, you must log out.

Didn't bring your laptop? - A limited supply of laptops are available for complimentary use with the purchase of a Time Plan. Optional insurance also available. If you are using a personal laptop, it must support the 802.11B/G wireless protocol.

What is the cost? - Pricing options are identical whether using a laptop or a Café Terminal. Three pricing options are available for selection on-screen, 24 hours a day. Time Plan #1: 250 Minutes for \$100.00 (\$0.40/minute) or Time Plan #2: 100 Minutes for \$55.00 (\$0.55/minute) or Pay-As-You-Go for \$0.75/minute. Time Plan minutes can be used until you disembark the ship. Time Plans are interchangeable between the Internet Café terminals and personal laptops. A \$3.95 Activation Fee applies to all users on the first login only. Printing is available at \$0.50 per printed page.

Wireless Printing - Wireless Printing is available. Please refer to the on-screen instructions to install the printer on your laptop. Your print jobs will automatically be sent to the printer located in the Internet Café. We are not responsible for printed pages that are not picked up immediately. Your onboard account will automatically be charged for all print jobs.

Question? - The Internet Café Manager is available to answer any questions you may have during the scheduled hours posted in the Internet Café.





CAN'T GET CONNECTED?

Each laptop is configured differently and some settings may need to be changed to facilitate wireless connectivity. Please note: Your SSID is Carnival Wi-Fi. Microsoft Outlook users may need to change the outgoing SMTP address to 172.31.0.2

Windows Users

- 1. Double-click on the "Wireless Connection" icon on the bottom right corner of the screen.**
 - a. Select "Carnival Wi-Fi". Check the "Allow me to Connect" box, then click "Connect"
 - b. Click on "Properties" and choose the "Wireless Networks" tab. Double-click on "Carnival Wi-Fi"
 - c. Under the "Association" tab all boxes should be un-checked. Select "Disabled" under "Data Encryption"

- 2. Go to Start > Settings > Control Panel > Internet Options > "Connections" tab**
 - a. Make sure "Never dial a connection" is selected in the top box
 - b. Click on the "LAN Settings" button at the bottom
 - c. Make sure "Automatically detect settings" is checked at the top
 - d. Make sure "Use a Proxy Server" is not checked

- 3. Look in the system tray (next to the clock on task bar) for:**
 - a. Firewall Software/Internet Security Program: Right-click on the icon
 - b. Pop-up Blocker Program: Right-click on the icon. Select "Disable"

- 4. Go to Start > Settings > Control Panel > Network Connections**
 - a. Ensure the SSID is turned off:
 - i. Right-click "Wireless Network Connection" > Properties > "Wireless Networks" tab
 - ii. Click "Configure". Ensure that all boxes are unchecked

- 5. If you are running Norton Anti-Virus, disable script blocking:**
 - a. Go to Norton Anti-Virus Properties and find the "Script Blocking" box. Be sure it is NOT checked.

MAC OS Users:

- 1. Turn on the "Airport" in the "Internet Connect" application:**
 - a. Open "Finder" (two-tone happy face) from task bar (menu dock at bottom)
 - b. Click on the "Application" button (pencil, pen & ruler in the shape of an A)
 - c. Scroll down the list of applications and open "Internet Connect" (yellow & black icon with globe & phone)
 - d. Click on the "Turn on Airport" button. Using the drop down arrow, open network menu & select "Carnival Wi-Fi"

- 2. If "Carnival Wi-Fi" network does not appear in the network menu list:**
 - a. Go to "Dock" menu > "System Preferences" > "Network" (dark blue globe) > "Preferences"
 - b. The following settings should be marked:
 - i. LOCATION: set to "automatic"
 - ii. SHOW: set to "Airport"
 - iii. TCP/IP: >> CONFIGURE >> set to "Using DHCP"
 - iv. AIRPORT TAB: Select "Join a specific network" to select "Carnival Wi-Fi network"
 - v. Click "Apply Now". Restart laptop

