

# Welcome Aboard

## The DeAz/s Carnival Legend

### Frequently Asked Questions

Onboard the Carnival Cruise Lines "Fun ship"

#### What is Sail and Sign?

Your Sail and Sign card is not only the key to your cabin but also your personal charge card for purchases throughout the ship. Should you wish to activate your S&S account with cash, you can do so at the Guest Services Desk located on Promenade Deck 2 mid ship. Please do not use your Sail & Sign card for the cabin safe.

For your convenience, you may view your itemized Sail & Sign statement on your cabin TV at any time. Simply press the menu button on your remote control. Then choose the "Sail and Sign Review" option, using the "Select" button. You will be prompted to enter your folio number (the number on your Sail & Sign card/cabin key). Please note that, should you have more than one person on your account, the responsible person's folio will display all charges made by **every person** on the account. Your final statement will reflect this total. Any other persons on the account will only be able to view their own charges when pulling up their folios.

#### What time will luggage be delivered to my cabin?

Luggage for the Carnival Legend is loaded on board throughout the day. Due to the quantity of luggage, it may take up to 2 hours after sailing for luggage to be delivered to the cabins. Please note that the dining room is aware of this and therefore the dress code for embarkation day is casual.

#### How does the safety deposit box work in my cabin?

For your convenience a safe is provided for your use in your cabin. There is NO CHARGE for this service. To close the safe, slide your personal credit card through the slot, this will lock the safe. Only the exact same card will open the safe. If at any time you encounter problems, do not hesitate to contact the Guest Services Desk on Ext. 7777. Please do not use your Sail and Sign card for the safe.

#### Where is lunch being served today?

Lunch is being served in the Unicorn Café and Grill, the New York Deli and 24-Hour Pizzeria, all located on Lido deck 9.

#### Where can I request a change in my dinner seating?

For your convenience your table assignment has been made for you. If you would like to change this, you can make a request with the Maitre'd between 12:30pm and 3:00pm on embarkation day only, for location please check the Carnival caper. After this time, requests can be made during your assigned seating.

#### Where is the restaurant?

Onboard the Carnival Legend we have one main dining room. It is called the Truffles Restaurant and is located on Promenade deck #2 and Atlantic deck #3, aft. Your table number and dining time are printed on your Sail & Sign card. Tables 100 - 294 are located on Deck 2 and those between 300 - 423 are located on deck 3.

#### How can I contact my Stateroom Steward?

Your Stateroom Steward is responsible for your stateroom and will be available daily. You can contact your Stateroom Steward by pushing the speed dial button on your phone. The Stateroom Stewards are available during the following working hours:

Sea Days – 8:30am – 2:00pm during the evenings from 4:30pm – 9:30pm.

Port Days – 8:00am – 1:00pm during the evenings from 5:00pm – 9:30pm.

For any inquiries outside the Stateroom Stewards hours, please contact the Guest Services desk at extension 7777.

#### Do you provide beach towels on deck?

For your convenience your Stateroom Steward will place clean beach towels in your cabin on a daily basis. These towels are yours to use either on deck or when going ashore.

#### **\*\*\* IMPORTANT \*\*\***

Please be aware that it is your responsibility to return all beach towels to your stateroom. If beach towels are left on shore or on deck, replacements will be charged to your 'Sail & Sign' account at \$22.00 per towel.

**How do I program a wake up call?**

You can program a wake up call by pressing the wake up call button on your phone, input the time you want to wake by using military time then press the wake up call button again. For example: if you want to wake up at 7:15am dial 0715 / 5:30pm dial 1730. Please do not pick up your handset while you are programming a wake up call. If you have trouble programming your phone please call Room Service by dialing 8000.

**What is the Fountain Fun Card / Soda Card?**

This card can be purchased from the Legend Lobby bar (deck 2) and the Avalon pool bar (deck #9) (please check for current price) for adults – 18 years old & above and minors – under 18 (prices vary). The card entitles the bearer to unlimited sodas and juices by the glass throughout the duration of the cruise. This excludes room service and only during the open hours of the bars.

**Can I rent a Tuxedo?**

Tuxedos can be rented from FORMALITIES, which is located on Atlantic deck 3 forward. Male and female tuxedos are available. You will find souvenir gifts, towels, chocolates, flowers and much more for purchase. The phone number for the formalities is 0699.

**Is there Room Service available on board?**

Complimentary room service is available 24 hours a day. Sodas and alcoholic beverages ordered through Room Service will be charged to your Sail & Sign account. To order please dial 8000.

**Are there laundry facilities onboard?**

Our Housekeeping department offers laundry service for a nominal fee per item. We also have self-service laundry locations with washers, dryers and ironing facilities. You can find these close to cabins 1219, 4230, 5270, 6102 and 7267. Washers take \$3.00 and dryers \$3.00 per load using quarters. You can change bills for quarters at the Casino or Guest Services.

**Where can I book shore tours?**

Fun Ashore Lists are provided for you in your cabin and you can also review and order tours through your cabin TV. The Shore Excursion staff will be available on Embarkation Day between 11:30pm - 3:00pm please check in the Carnival Caper for location) & after Boat Drill at 4:30pm until 7:00pm (at the Shore tours desk on deck 2, Main Lobby) to answer questions and assist you with booking tours.

An informative Travel talk will be held tomorrow in the Follies lounge hosted by your Cruise Director at 11:00am. Tours are booked on a first come, first served basis, so book early to avoid disappointment. Some tours do get sold out.

**Where can I book a spa appointment?**

The Helen of Troy Spa is located on Lido deck 9 forward. You will find a fully equipped gymnasium, sauna, steam rooms, massage rooms and beauty salon. Please call Ext. 0700 for reservations. These treatments will be charged to your Sail & Sign card. Check your daily Capers for opening hours and special offers.

**What is the drinking age on board Carnival Legend?**

Onboard the Carnival Legend the drinking age for alcoholic beverages is 21. Bartenders may ask to see Photo ID.

**Where can I call my family and friends?**

To place a call from your cabin to the USA & Canada dial:

36 1 area code & number – Calls will be billed at \$6.99 per minute including connection time

For all other countries dial:

36 011 country code, area code & number – Calls will be billed at \$9.99 per minute

Please note that all calls made using toll free numbers, collect and calling cards will be charged to your Sail & Sign account at the above rates.

**We hope this answers some of your questions about your Carnival Cruise Vacation.  
If you have any other questions please do not hesitate to contact the Guest  
Information Desk where we will be more than happy to assist.**

** Carnival<sup>®</sup>  
FUN FOR ALL. ALL FOR FUN.<sup>SM</sup>**